

## Terms & Conditions

Payment must be completed at the time of booking. On acceptance of your application we will dispatch tickets (one per place) which you are requested to bring with you to the event. Customers are requested not to bring children or pets. Please note that, depending on stock levels, wines mentioned in this brochure may have to be substituted with wines of a similar quality level.

## Cancellation Policy & General Enquiries

In the event of cancellation for any reason, exchanges or full refunds will only be given if we are notified at least 28 days before the date of the event. Exchanges and refunds will only be given after this time if we are able to re-sell your tickets. Tickets cannot be exchanged for another event automatically. Please contact Serhat Narsap on 07950 938 939. For online cancellations please email [info@sonvino.com](mailto:info@sonvino.com)

## Nut Allergy Information & Special Dietary Requirements

All food served at Haz Restaurants is prepared in their kitchens where nuts are used and traces of nuts can be found. We regret that we cannot provide a nut-free environment for the preparation of dishes. If you or any of your guests have an allergy/food intolerance or require a vegetarian/vegan meal, please advise us of this at the time of booking and we will do everything we can to accommodate you.

## Responsible Drinking

As a business it is our policy to encourage responsible drinking. We would refer you to Drinkaware's website [www.drinkaware.co.uk](http://www.drinkaware.co.uk) for further information. Furthermore, it is a stipulation of the Licensing Act 2003 that we do not serve alcohol at our in-house events to people who appear to be intoxicated.

## Smoking Policy

Please note there is no smoking inside the Haz restaurant. Customers who wish to smoke may do so outside the premises.

## Tasting and Dinner Ticket Availability

Due to the high demand for all our events, there is a maximum of four tickets per customer for all our events.

## General Terms

All purchases of wines and other goods and services from Sonvino Ltd are subject to Sonvino Ltd's standard terms of sale. You may have a right to cancel any order. Please refer to the standard terms and conditions for further details. You may view the standard terms and conditions of sales by requesting a copy by telephoning us on 07950 938 939.

## How to get to Haz Restaurant at St Pauls.

34 Foster Ln, London EC2V 6HD  
tel: 020 7600 4172  
[berat@hazrestaurant.co.uk](mailto:berat@hazrestaurant.co.uk)  
[www.hazrestaurant.co.uk/haz-st-pauls](http://www.hazrestaurant.co.uk/haz-st-pauls)